

PRIVACY POLICY

This privacy policy applies to the Canna-Coach application and the canna-coach.ca forum. It describes, where applicable, the collection and processing that may be made of the personal information of users of these two platforms by the Canna-Coach Team of the Université du Québec à Montréal (UQAM) (“us”). The application and the forum are designed for people between the ages of 14 and 25.

By using the application, the forum and their content, you acknowledge having read and understood this privacy policy. You can use the app without using the forum and vice versa.

1. COLLECTION AND USE OF PERSONAL INFORMATION

While using the application, it does not require any sharing of personal information. The application does not collect individual personal data, i.e. what you enter in the application is not shared with anyone. When the app is uninstalled, your data is erased. It is possible that you will be asked to give your opinion for the improvement of the application or for research purposes by the Canna-Coach team. If these invitations are sent for research purposes, they will be approved by a research ethics committee.

For the forum, the following information is required at registration: email, pronouns, age, first three letters or digits of a postal code and mother tongue. Your IP address is collected each time you use the forum. It is possible that you will be asked to give your opinion or that the information provided on the discussion forum will be used to improve the application or for research purposes by the Canna-Coach team. To ensure your well-being and safety, if you ever make suicidal or life-threatening comments or remarks related to that (regardless of your age), or if the moderators deem that there is a threat towards your safety and your development (17 years old or younger), measures will be taken to contact the authorities (e.g. emergency services or youth protection department [DPJ]) and certain information we have (e.g. IP address) will be communicated to them. Moderators will act with benevolence to the best of their abilities, but cannot be held responsible for the consequences of withholding information from authorities in such situations.

2. INFORMATION YOU CHOOSE TO PROVIDE

2.1 When you use the Canna-Coach app

The application offers users the possibility of carrying out an assessment of their consumption. In order to carry out this assessment, the person must provide their date of birth. This information is not saved anywhere other than on your mobile device.

2.2 When you use the Canna-Coach.ca forum

The forum offers users the possibility of speaking to other users and displaying certain information (pseudonym, pronouns, age, consumption objectives, mother tongue). This

information can be modified by the user at any time in the forum. This information, as well as the content of the exchanges, remain public and accessible to all of the other users in the forum. The messages you post on the forum remain accessible to other members even if you decide to stop using it, unless you or a moderator manually deletes your posts. No other personally identifiable information should be shared on the forum, as stated in the Community Guidelines. If you decide to do so, the Canna-Coach team cannot be held accountable for the use that other people would make of this information.

2.3 Use of data

The data will only be used for the purpose of improving the application or the forum, or for research purposes. No data allowing you to be identified will be transmitted to third parties.

The Canna-Coach team is committed to:

- preserve the confidentiality of data that is not accessible to everyone on the forum (e.g. first three characters of the postal code);
- collect information in such a way that we cannot identify you and;
- to only use information in this format, for scientific research and teaching purposes (by our responsible researchers and their collaborators) and for the purposes of statistics and development of Canna-Coach, and, in particular in order to better support young people who consume cannabis.

None of these uses will be made for the purpose (or in a manner) of identifying you.

2.4 Questions and comments

If you contact us, we will then have access to the information you share with us. We will then collect this information to respond to you and, if necessary, react to the identified situation.

3. TECHNOLOGY

Certain technologies in the application and the forum are linked to your general device information (e.g. device or browser language, time zone, etc.) to ensure the consistency and security of your session. These technologies are required, in order for the application and for the forum to function properly.

The app and the forum regularly send notifications and emails to encourage your engagement. You can disable notifications at any time in your mobile device settings and emails in the forum settings. The Canna-Coach team is not responsible if someone around you discovers that you are using the application or the forum.

4. SECURITY MEASURES

We put in place the measures required to preserve the security and confidentiality of all personal information. On our end, we only keep this information in a format that does not allow us to identify you. In addition, our platforms and servers are hosted in Canada. Even if we use technologies deemed adequate, Canna-Coach and its content – like any

technology – is not infallible or immune to unforeseeable events. You must be aware that there is a risk associated with the use of any technology. We cannot guarantee that your access to or use of Canna-Coach or its content will not be subject to a data interception or other uncontrollable event.

5. QUESTIONS

You can contact us if you have any questions regarding our privacy policy.

6. LINKS AND RESOURCES

Canna-Coach and its content includes links and phone numbers to other help resources. These contact details are provided for information purposes, among other things to facilitate your access to more support regarding your consumption. However, we remind you:

- that these resources are not controlled by us;
- that we do not systematically validate their content and;
- that we cannot guarantee their content.

These resources are subject to their own terms of use and privacy policies. We assume no liability in connection with these. It is up to you to consult these resources.

7. OTHER TERMS

7.1 Complete Agreement

This Privacy Policy, together with the Terms of Service and Community Rules, constitutes the entire rules applicable to your use of Canna-Coach and the Content. Note that all of these documents can be found on the canna-coach.ca forum website.

7.2 Changes

We may modify this privacy policy. These changes will be brought to your attention in advance. We will understand that you accept these changes if you access or continue to use the application or the Canna-Coach forum, as well as their content. If you do not agree to these changes, you must stop using Canna-Coach.

7.3 Applicable Laws and Disputes

Canna-Coach, its content and this privacy policy are subject to the laws in force in Quebec and to the exclusion of any principle that may lead to the application of foreign laws. Any dispute will be submitted to the courts of the Province of Quebec, which will have exclusive jurisdiction to settle it.

7.4 Communications

You can communicate with us using the following contact details:

Email: info@canna-coach.ca

We will respond to any concerns as quickly as possible, and at the latest within the time limits provided for applicable laws.

In the event of an emergency, you must contact the emergency services directly (at 911).

This privacy policy is strongly inspired by the privacy policy of the +Fort application developed by Isabelle Ouellet-Morin and her collaborators, with the support of the Research Center of the University Institute in Mental Health of Montreal.